



Quarterly Report

October-December 2018

Town of Los Altos Hills Refuse, Recyclables and Yard Trimmings Contract



January 24, 2019

Carl Cahill
Town of Los Altos Hills
26379 Fremont Road
Los Altos Hills, CA 94022

Dear Mr. Cahill,

Enclosed is the report for October-December 2018, as required by the Collection of Garbage, Recyclables and Yard Trimmings Agreement between the Town of Los Altos Hills and GreenWaste Recovery, Inc.

The following are highlights of this report:

1. Quarterly Summary
2. Sales of Recyclables Materials
3. Contaminants
4. Problems Encountered
5. Public Education Activities
6. Telephone Log
7. New Service Recipients
8. Missed Pickups

It has been a pleasure servicing the Town of Los Altos Hills and its residents. We're pleased with the positive response we have had from the residents and look forward to continuing to service the Town of Los Altos Hills.

Sincerely,

Valerie Chavez
GreenWaste Recovery, Inc.
Direct: (408) 938-4925
Email: vale@greenwaste.com

Town of Los Altos Hills 2018 GreenWaste Refuge and Recyclable Collections

Month	Curbside Collection						Miscellaneous Collections				Summary				Miscellaneous		
	Single Stream			Garbage + Yardwaste			Debris Box		Clean Up Day Collections		Total Generated	Total Recycled	Total Recycled	Total Landfill	Motor Oil	GHG Reduct'n	Bio Diesel
	Total (Tons)	Recycled (%)	Recycled (tons)	Total (Tons)	Recycled (%)	Recycled (tons)	Total (Tons)	Recycled (%)	Total (Tons)	Recycled (Tons)	(Tons)	(Tons)	(%)	(Tons)	(Gal)	CO2 (Tons)	(Gal)
Jan	163.37	99.30	162.23	558.13	96.97	541.22	178.31	77.61	0.00	0.00	899.8	841.8	93.6	58.0	24	0	2340.0
Feb	130.26	99.30	129.35	426.55	96.97	413.63	171.00	76.85	0.00	0.00	727.8	674.4	92.7	53.4	9	0	2101.0
Mar	151.34	99.30	150.28	495.24	96.97	480.23	176.11	75.00	0.00	0.00	822.7	762.6	92.7	60.1	23	0	2177.0
Q1 total	444.97	99.30	441.86	1479.92	96.97	1435.08	525.42	76.49	0.00	0.00	2450.3	2278.8	93.0	171.5	56.0	0.0	6618.0
Apr	145.56	99.30	144.54	509.20	96.97	493.77	179.81	76.12	111.12	89.84	945.7	875.0	92.5	70.7	22	0	2109.0
May	150.00	99.30	148.95	534.35	96.97	518.16	277.91	76.52	0.00	0.00	962.3	879.8	91.4	82.5	39	0	2356.0
Jun	135.40	99.30	134.45	474.92	96.97	460.53	194.41	77.00	0.00	0.00	804.7	744.7	92.5	60.1	29	0	2238.0
Q2 total	430.96	99.30	427.94	1518.47	96.97	1472.46	652.13	76.55	111.12	87.00	2712.7	2499.5	92.1	213.2	90.0	0.0	6703.0
Jul	127.10	99.30	126.21	472.69	96.97	458.37	84.78	78.60	92.76	74.02	777.3	719.9	92.6	57.5	14	0	2345.7
Aug	146.60	99.30	145.57	546.58	96.97	530.02	152.53	77.88	0.00	0.00	845.7	794.4	93.9	51.3	52	0	2454.0
Sep	118.59	99.30	117.76	470.02	96.97	455.78	173.88	77.77	0.00	0.00	762.5	708.8	93.0	53.7	14	0	2070.0
Q3 total	392.29	99.30	389.54	1489.29	96.97	1444.16	411.19	77.98	92.76	74.02	2385.5	2223.0	93.2	162.5	80.0	0.0	6869.7
Oct	135.30	99.30	134.35	526.00	96.97	510.06	140.61	76.96	76.13	60.65	878.0	798.8	91.0	79.2	14	0	2393.0
Nov	145.76	99.30	144.74	543.24	96.97	526.78	162.77	78.13	0.00	0.00	851.8	798.7	93.8	53.1	11	0	2221.0
Dec	147.83	99.30	146.80	610.63	96.97	592.13	105.23	77.77	0.00	0.00	863.7	820.8	95.0	42.9	10	0	2198.0
Q4 total	428.89	99.30	425.89	1679.87	96.97	1628.97	408.61	77.63	76.13	60.65	2593.5	2418.3	93.3	175.2	35.0	0.0	6812.0
Totals	1697.11	99.30	1685.23	6167.55	96.97	5980.67	1997.35	77.05	280.01	76.66	10142.0	9419.6	92.9	722.5	261.0	0.0	27002.7

1. QUARTERLY SUMMARY

Los Altos Hills Compostable and Recycling Collections Summary

	Compostable (Garbage & Yard Trimmings)		Recycling	
	Tons Collected	Tons Recycled	Tons Collected	Tons Recycled
Oct-18	526.00	510.06	135.30	134.35
Nov-18	543.24	526.78	145.76	144.74
Dec-18	610.63	592.13	147.83	146.80
	1679.87	1628.97	428.89	425.89

During the fourth quarter, GreenWaste collected **1,679.87** tons of compostable, which 96.97% were recycled and collected **428.89** recyclables which 99.30% were recycled. All materials were transported to the GreenWaste Recovery, Inc. MRF located at 625 Charles St. in San Jose.

GWR performed street sweeping to the Town of Los Altos Hills and the amount of residual collected was **8.04** tons.

2. SALES OF RECYCLABLES MATERIALS

GreenWaste Recovery collected **428.89** tons of recyclables in the fourth quarter. All recyclables were sorted by categories: film plastic, HDPE Mix 2-7, steel can, mixed paper, OCC, rigid plastic, HDPE natural, HDPE color, aluminum cans, scrap aluminum foil and PET. Collected recyclables were processed and sold.

3. CONTAMINANTS

During October-December, GreenWaste collected **428.89** tons of recyclables. Of the recyclables collected, GreenWaste experienced about **5% or less** in contaminants. All contaminants were removed, mixed with our garbage and transported to Newby Island Landfill located at 1601 Dixon Landing Rd, Milpitas, CA 95035.

5. PUBLIC EDUCATION ACTIVITIES AND OUTREACH

During October-December 2018, GreenWaste Recovery focused on improved service to the residents of the Town of Los Altos Hills. We will continue to implement innovative programs to keep residents informed of the services offered by GreenWaste Recovery, Inc.

To continue to increase recycling rates, GreenWaste intends the following outreach plan for 2018.

2018 Outreach Schedule							
Quarterly Bill Inserts/Direct Mailers							
Town Newsletters							
<ul style="list-style-type: none"> The Winter 2018 GreenScene newsletter was distributed to all residents and included in the November 1 invoices. 							
Recycling Guides mailed to new accounts							
Updates to GreenWaste Website							
Compost Giveaways							
Town Wide Clean-ups							
LOS ALTOS HILLS - TOWN WIDE CLEAN-UP Saturday, October 27, 2018							
Ticket No.	Date	Time	Truck/Box No.	Commodity	Tons	RY%	Tons RY
846273	10/27/2018	14:18	94640	Metal	2.97	0.99	2.94
846272	10/27/2018	14:11	94140	Metal	2.56	0.99	2.53
846277	10/27/2018	15:32	94140	Metal	1.69	0.99	1.67
					7.22		7.15
846279	10/27/2018	15:39	94640	E-Waste	2.75	0.99	2.72
					2.75		2.72
846276	10/27/2018	15:30	236	Yard Waste	1.76	0.99	1.74
846275	10/27/2018	15:28	209	Yard Waste	3.07	0.99	3.04
					4.83		4.78
846267	10/27/2018	12:34	214	MSW	6.16	0.75	4.62
846268	10/27/2018	12:57	210	MSW	5.56	0.75	4.17
846271	10/27/2018	14:05	247	MSW	7.90	0.75	5.93
846274	10/27/2018	14:47	232	MSW	8.10	0.75	6.08
846278	10/27/2018	15:35	231	MSW	2.52	0.75	1.89
846280	10/27/2018	9:36	210	MSW	1.59	0.75	1.19
846281	10/27/2018	15:43	205	MSW	6.76	0.75	5.07
846282	10/27/2018	15:45	204	MSW	5.16	0.75	3.87
846283	10/27/2018	15:47	238	MSW	3.03	0.75	2.27
846284	10/27/2018	15:33	234	MSW	7.63	0.75	5.72
846285	10/27/2018	15:30	207	MSW	6.92	0.75	5.19
					61.33		46.00
TONS COLLECTED:					76.13		60.65

Fire Prevention Clean-ups

- 10/20/18 – collected 4.52 tons with 15 participants.
- 11/17/18 – collected 5.25 tons with 16 participants.
- 12/15/18 – collected 7.48 tons with 17 participants.

Youth Education Programs

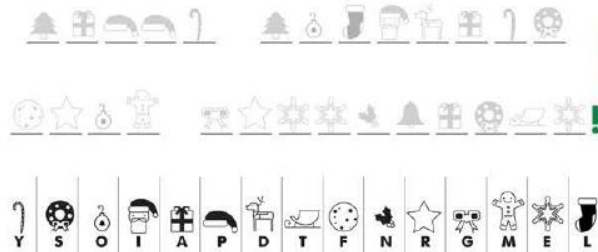
Facility Tours

- 11/16/18, 11:00am – 12:00pm: MRF tour for (1) Los Altos Hills resident.

All outreach pieces for this quarter are attached to the end of the report.

Secret Message!

Use the code key below to solve the secret message.



Write to Captain GreenWaste and his sidekick, Recovery.

Tell Captain GreenWaste and Recovery what you're thankful for and how you will reduce your waste this holiday season. Mail or email your letter, and Captain GreenWaste will send you back a surprise!
news@greenwaste.com

GREENSCENE

**HOLIDAY
COLLECTION
SCHEDULE**

STAY CONNECTED
+ GW Cares: Ocean
Sustainability



PAY ONLINE

To access our online payment portal you can go to:

www.greenwaste.com

or

<https://portal.greenwaste.com>

to enter the site directly.



MAIL IT

Remit your payment to:

GreenWaste Recovery, Inc.
P.O. Box 11089
San Jose, CA 95103-1089

Please include your payment stub
and make sure to write your
Customer ID on the check.



CONTACT US

Payments can be made over
the phone Monday through
Friday from 8am-5pm.

650.947.4994 | phone
800.944.4388 | toll-free



DELIVER IT

Bring your payment to our
Berger Drive office. We
accept payments Monday
through Friday from
8am-5pm.

1500 Berger Drive
San Jose, CA 95112

GreenWaste Recovery, Inc., 1500 Berger Drive, San Jose, CA 95112

650.947.4994

www.greenwaste.com



Holiday **WASTE REDUCTION** Tips

In the excitement of the holiday season, it's easy to neglect the waste reduction habits we practice throughout the year. Here are some reduce, reuse and recycle tips to keep in mind this holiday season.



Think outside the box. Consider giving gifts of experiences such as concert tickets, season passes to local attractions, or tap into your creative side and craft a homemade gift. If these sound like gifts you'd like to receive, tell your family and friends that you prefer no-waste gifts!



Consider reusable gift bags made from recycled material or newspaper instead of new wrapping paper. Gift bags can be saved and used again in the following years. While most gift wrap is recyclable, ribbon and metallic paper go in the garbage.



Avoid letting food go to waste. Plan ahead! Get an RSVP from guests and follow recipes to avoid preparing too much food. Send your guests home with leftovers and as a guest, bring your own food storage containers.

According to the EPA, household waste increases by about 25% between Thanksgiving and New Year's Day. Be sure to reduce, reuse and recycle this holiday season.



Follow GreenWaste and stay up to date on the latest news, events and recycling tips.

GreenWaste Cares About Ocean Sustainability

The Monterey Bay Aquarium, in collaboration with Hub Strategy & Communication, has sponsored an art installation built by artist Joel Dean Stockill and Building 180 to bring awareness to ocean plastic pollution. GreenWaste was happy to participate in the project by donating approximately six tons of plastic bags, detergent bottles, discarded recycling carts, and other various colorful plastics to the project. You can take a look at the project at Crissy Field in San Francisco through January 13, 2019!



GreenWaste has also recently echoed its passion for the ocean by participating in Coastal Cleanup Day, removing trash from Penitencia Creek in San Jose.

GreenWaste is grounded in its commitment to the environment and will continue to pursue a healthy ocean. Are you looking out for ocean health? Tell us about it by emailing news@greenwaste.com.

Holiday Collection Schedule

Collection of Garbage, Recyclables, and Compostables will NOT occur on Thanksgiving Day, Christmas Day or New Year's Day. If your regular collection day falls on or after one of these holidays, your collection will be delayed by one day.



NOVEMBER THANKSGIVING 2018

SP	M	TU	W	TH	FR	SA
18	19	20	21	22	23	24

DECEMBER CHRISTMAS 2018

SP	M	TU	W	TH	FR	SA
23	24	25	26	27	28	29

JANUARY NEW YEAR 2019

SP	M	TU	W	TH	FR	SA
30	31	01	02	03	04	05

GreenWaste will pick up your undecorated Christmas tree curbside on your regular collection day from December 26 through January 31. You do not need to call to schedule a pick up.

- ✓ Remove the stand and decorations
- ✓ Cut the tree to 4-foot lengths
- ✓ Place the sections curbside on your regular collection day

After January 31, all trees must be cut up to fit loosely in your compostables cart and set out on your regular collection day.





ATTENTION

**Los Altos Hills
Residents ONLY**

**Proof of
Residency
Required**

**This Original
Notice MUST be
Presented**

**No Poison
Oak or Ivy**

Los Altos Hills NEIGHBORHOOD CLEAN-UP DAY



GreenWaste Recovery, Inc., in cooperation with the Town of Los Altos Hills, will be conducting a Neighborhood Clean-Up Day, exclusively for residents in the Town of Los Altos Hills.

✓ ITEMS ACCEPTED:

- House and lawn furniture (e.g. sofas, mattresses, box springs, patio chairs)
- Appliances (e.g. washers, dryers, ranges and water heaters, air conditioners, refrigerators, freezers)
- Plastic toys
- Radios and stereos
- Bicycles and exercise equipment
- Pots and pans
- Small metal appliances
- Scrap metal less than 40 pounds and less than 2 feet in length
- Wood waste
- Rock, dirt, asphalt and concrete (NO MORE than 30 gallons per household)
- Construction or demolition debris (NO MORE than 30 gallons per household)
- Tree trimmings less than 6 inches in diameter and less than 6 feet in length
- E-waste (e.g. televisions, computers, laptops)

✗ ITEMS NOT ACCEPTED:

- Tires
- Fuel cans or engine parts containing oil, grease, gasoline (e.g. lawn mowers)
- Large amounts of rock, dirt, asphalt and concrete
- Large pieces of plate glass
- Wet garbage
- Poison oak or ivy
- Household Hazardous Waste (e.g. compact fluorescent lights and tubes, oil, paints, liquids, chemicals/pesticides, sharps – needles, propane tanks, car or household batteries, fire extinguishers)

Date:

October 27, 2018

Time:

9 AM - 3 PM

Location:

Foothill College
(Parking Lot 6)

PREVENT LITTER! TARP OR SECURE LOADS

Consider donating your reusable items.

Here are some local resources:

- freecycle.org
- hopeservices.org
- goodwill.org

650.947.4994 | 800.944.4388 | www.greenwaste.com | HHW 408.299.7300