

# Town of Los Altos Hills



November 2019  
Statistical Data and  
Public Safety Report

Office of the Sheriff  
County of Santa Clara

### Response Times for Los Altos Hills 2017 - 2019

Los Altos Hills 2017																																							
Priority	January			February			March			April			May			June			July			August			September			October			November			December			Avg Time	Total Calls	Target Time
	Time	Calls	Target Time	Time	Calls	Target Time	Time	Calls	Target Time	Time	Calls	Target Time	Time	Calls	Target Time	Time	Calls	Target Time	Time	Calls	Target Time	Time	Calls	Target Time	Time	Calls	Target Time	Time	Calls	Target Time	Time	Calls	Target Time						
1	9.87	2	9	0.00	0	9	9.40	1	9	5.35	1	9	0.00	0	9	7.72	1	9	0.00	0	9	0.00	0	9	2.27	1	9	0.00	0	9	6.50	3	9	0.00	0	9	6.85	9	9
2	14.96	90	14	11.94	87	14	14.21	105	14	14.79	109	14	15.59	105	14	12.13	98	14	15.26	76	14	13.80	86	14	13.93	100	14	13.45	81	14	13.60	71	14	12.37	75	14	13.84	1083	14
3	19.82	60	25	25.10	44	25	17.65	45	25	19.50	75	25	25.58	58	25	14.46	52	25	29.66	64	25	28.84	70	25	29.14	88	25	22.13	68	25	19.14	50	25	19.70	62	25	22.56	736	25

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1	8.92	1	9	6.38	1	9	0.00	0	9	11.60	1	9	0.00	0	9	0.00	0	9	0.00	0	9	5.78	1	9	3.60	1	9	0.00	0	9	2.73	1	9	10.63	1	9	7.09	7	9
2	11.91	71	14	13.10	60	14	12.11	77	14	11.51	89	14	12.16	71	14	8.73	106	14	10.41	82	14	9.96	84	14	10.73	69	14	12.15	57	14	10.50	81	14	10.90	80	14	11.18	927	14
3	32.72	59	25	19.30	54	25	19.22	57	25	16.73	67	25	25.87	72	25	16.08	44	25	15.22	87	25	17.25	67	25	15.37	60	25	16.02	62	25	14.24	47	25	10.57	62	25	18.22	738	25

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1	5.40	1	9	3.70	1	9	0.00	0	9	0.00	0	9	0.00	0	9	0.00	0	9	2.20	1	9	0.00	0	9	0.00	0	9	0.00	0	9	0.00	0	9	9	3	9	3.77	3	9
2	10.11	81	14	9.68	90	14	9.85	79	14	9.69	85	14	9.94	96	14	13.19	80	14	9.70	86	14	9.54	87	14	11.26	76	14	11.44	84	14	15.17	86	14	14	10.87	930	14		
3	13.86	64	25	13.53	53	25	15.55	54	25	12.19	63	25	17.33	70	25	10.98	65	25	17.62	58	25	14.32	56	25	16.57	58	25	12.22	60	25	16.49	65	25	25	14.61	666	25		

Response Time Outliers

Date	Call Type	Priority Level	Response Time	Reason
November 5, 2019	Residential Alarm Call	2	83m 36s	Chronic
November 22, 2019	Residential Alarm Call	2	132m 30s	Burglary Investigation in Town
November 26, 2019	Residential Alarm Call	2	66m 23s	Heavy Weather; Many Calls





## West Valley Patrol Accidents Los Altos Hills November 2019

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL
Injury (8000, 8005)	0	0	0	1	2	3	1	0	1	4	0		<b>12</b>
Property Damage (8010)	2	4	2	1	5	0	1	1	2	1	2		<b>21</b>
Accident, No Details (8015)	0	0	0	0	0	0	0	0	0	0	0		<b>0</b>
Bike / Pedestrian (8020, 8025)	0	1	0	0	0	0	0	0	0	0	0		<b>1</b>
Hit & Run - Injury (8030, 8035)	0	0	0	0	0	0	0	0	0	0	0		<b>0</b>
Hit & Run - Property Damage (8040)	2	1	0	0	0	0	0	0	0	0	1		<b>4</b>
Hit & Run - No Details (8045)	0	0	0	0	0	0	0	0	0	0	0		<b>0</b>
DUI - Injury (8050, 8055)	0	0	0	0	0	0	0	0	0	0	0		<b>0</b>
DUI - Property Damage (8060)	0	0	0	0	1	0	0	0	0	0	0		<b>1</b>
<b>TOTAL ACCIDENTS</b>	<b>4</b>	<b>6</b>	<b>2</b>	<b>2</b>	<b>8</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>3</b>	<b>5</b>	<b>3</b>	<b>0</b>	<b>39</b>
Average per Month, YTD													3.5

