



Powering Business Worldwide

Eaton Corporation  
5735 W Las Positas Blvd  
Pleasanton, CA 94588

June 6, 2022

WESCO RENEWABLES  
SYSERCO PROJECT

Dear Patrick,

I'd like to provide you with an update on Eaton's current operational status and your order referenced further below. Supply chain (electronics, metals, resins, allocations in each area), logistics, and labor disruptions continue to provide challenges for manufacturers across the electrical industry. We expect this to continue for a large part of 2022. Eaton had made and continues to make significant investments to increase capacity, improve throughput and grow our supply chain elasticity. Eaton continues to qualify new suppliers, utilize "spot buys" for critical material, and employ premium freight and expedited shipping lanes to maximize available product for our partners and customers. These investments and actions are helping, but due to the continuation of challenging conditions and strong market demand, lead times continue to be extended across many Eaton product groups.

Our current efforts are focused on delivering product as efficiently as we can under the current circumstances. Because of this, please be aware that we do not have the flexibility to support expedite requests. While Eaton will continue to provide as-accurate-as-possible updates on lead times, unexpected changes are anticipated. We remain committed to providing our customers, channel partners and sales teams with the most up-to-date and accurate information available while managing expectations that lead times may continue to be extended or changed as the market evolves. Several of Eaton's plants, including panelboard and switchboard sites, are conducting scheduling resets to provide more accurate lead time information. Please note that customer service responses may be delayed temporarily as these updates occur over the next few weeks. We recommend adjusting any project planning timelines you may have to reflect these extended lead times, and that you please remain in close contact with your local Eaton sales representative for any updates or changes.

Due to the current challenges, there has been some revisions of our shipping schedule for your below listed items:

SSF1255897 (Syserco - LAH Town Hall)

- Shortages effecting breakers - especially magnum breakers
- Supply constraints on chips effecting the transfer controller ATC900

We recognize the strain this is placing on your schedule and sincerely apologize for the delay. Please be assured that Eaton's recovery plan is focused in the areas above to improve supply across all shorted and allocated material. We do sincerely appreciate your business and please know that Eaton will continue to exhaust an unconstrained amount of resource, effort, and leverage to be able to build the products our customers require.

Please feel free to reach out to me if you have any questions or would like to discuss.

Sincerely,

*Kari DeSoto*

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